



# **POLICE DEPARTMENT**

# **Annual Report**

## **2018**



# Mission & Values

Dublin Police Department employees are committed to protecting life, liberty and property. We will provide the highest level of service and work in partnership with our community to ensure public safety by focusing on the following core principles;

- Vigilant, Ethical and Impartial Enforcement of Law
- Critical Incident Preparedness and Response
- Crime Prevention, Reduction and Deterrence
- Improvement of Traffic Safety

We will remain dedicated to service and committed to excellence, focusing on the following core values: Professionalism, Integrity, Respect, Commitment

- **Professionalism:** We are members of an exceptional and highly trained law enforcement organization. Our conduct and demeanor adhere to the highest standards of personal and organizational excellence.
- **Integrity:** We hold ourselves accountable to the highest level of honesty, truthfulness, and ethical conduct.
- **Respect:** We ensure that all persons are treated with equality, dignity and courtesy.
- **Commitment:** We are dedicated to our Profession, our Community, our Agency and our Mission

# Department Profile

## Command Staff

The command staff for the Dublin Police Department consists of the Chief of Police and three bureau commanders. The agency is organized into three bureaus:

- Support Services Bureau • Operations Bureau • Technical Services Bureau

The Support Services bureau consists of the Detective Section, Community Impact Unit and Community Education Unit. The Operations Bureau consists of the Patrol Section which is broken down into three shifts providing seven day a week/24 hour a day patrol service to the community. The Technical Services Bureau includes our Communications, Training, Accreditation and Records Sections.

The department’s law enforcement planner provides analysis and reporting services, as well as functioning as the department’s crime analyst. Additionally, this position functions as the city’s emergency operations coordinator. He works closely with all other city and township departments to ensure the city is prepared to handle any type of emergency.

The accreditation manager is responsible for administering and supervising the department’s accreditation process. This position is also responsible for career development, training records, the agency’s temporary holding facility, police records and the property function.



Heinz von Eckartsberg  
Chief of Police



Lieutenant Justin Paez  
Support Services Bureau



Lieutenant Steve Farmer  
Operations Bureau



Jay Somerville  
Technical Services Bureau



Tom Hirschy  
Law Enforcement Planner



Lynn Odenthal  
Accreditation Manager

## Focus & Results

**Goal #1: Enhance our readiness and demonstrate our ability to effectively respond to and successfully resolve critical incidents, major crimes, and/or issues of significant community concern.**

- 18.2% decrease in violent crimes from 2017
- 3.76% decrease in all crimes from 2017

**Goal #2: Reduce theft offenses throughout the city.**

- 33.6% decrease in theft offenses from 2017
- 40.2% decrease in thefts from vehicles from 2017
- 44.3% increase in burglaries and B&Es from 2017

**Goal #3: Improve overall traffic safety in the city.**

- 1.0% decrease in traffic crashes from 2017
- 8.4% decrease in injury traffic crashes from 2017
- 8.8% decrease in OVI related traffic crashes from 2017

## City Demographics & Police Operating Budget

The City of Dublin encompasses approximately 25 square miles with a residential population of 47,325. It is estimated however that Dublin’s population increases to approximately 70,000+ during daytime hours.

The 2018 operating budget for the police department was \$12,088,760.00. See below for more information:

2018 Operating Budget	Police
<b>Personal Services</b>	
Salaries/Wages	7,447,400.00
Overtime Wages	505,000.00
Employee Benefits	3,398,040.00
Uniforms & Clothing	182,000.00
Conferences/Mileage	125,000.00
Meeting Expenses	9,000.00
Seminar Expenses	1,000.00
<b>Other Expenses</b>	
County Auditor Deduction	18,800.00
Communications	15,000.00
Other Professional Services	12,500.00
Maintenance of Equipment	79,800.00
Contractual Services	115,975.00
Memberships/Subscriptions	43,345.00
Office Supplies	16,000.00
Operating Supplies	91,200.00
DARE Program	5,000.00
Refunds	500.00
<b>Capital Outlay</b>	
Equipment & Furniture	23,200.00
Totals	12,088,760.00

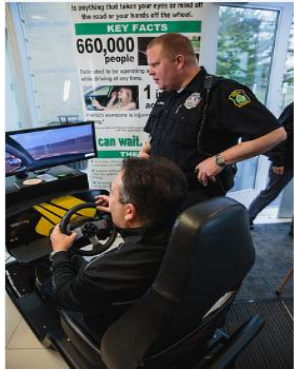
# Department Profile

## Support Services Bureau

### Community Education Unit

The Community Education Unit successfully contributed to the agency's mission in 2018. The unit stepped up to cover many patrol shifts in order to reduce overtime and provide some relief for officers in the operations bureau. In 2018 the unit was fully staffed. This allowed them to once again provide SRO's in each Middle School as well as provide DAPP, PDP, Stranger Danger, Beyond Drivers Ed and ALICE courses for the schools and the community. The CEU continued its involvement with Community Relations and helped produce multiple successful public information videos including the "Cruiser Conversation" series. Additionally, the unit continued its partnership with Maria's Message while partnering with WBNS channel 10 Television for presentations.

The CEU presented the Drug Abuse Prevention Program to Dublin students while providing various other educational programs. They provided Active Shooter presentations and PDP classes to City Departments and the City's corporate partners throughout the year. In addition, the driving simulators were deployed several times to various locations and events in the City.



### Detective Bureau

The Detective Bureau brought several high profile cases to conclusion in 2018. A total of 1,611 cases were received by the bureau for review and/or investigation with an overall clearance rate of 54%. The detectives continue to assist the CIU Investigators as well as each unit within the department to address crime concerns in the City.

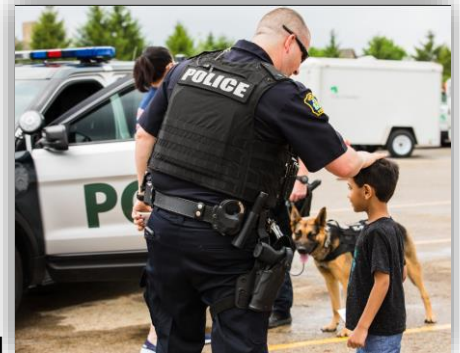
Detectives had the opportunity to attend a number of training classes, hosted a multi-jurisdictional CVSA (Computer Voice Stress Analyzer) course and conducted numerous presentations to various residential and business partners throughout the City.

Additionally, the bureau remained busy in 2018 completing 26 background investigations for potential police officer and communications technician candidates, were assigned and investigated 1,111 cases and conducted 12 death investigations.

### Community Impact Unit

In 2018 the Community Impact Unit members remained the same, with no personnel changes. Once again an investigator was assigned full-time on the Delaware County Drug Task Force.

The Traffic Enforcement officers conducted speed and other traffic enforcement in furtherance of improving overall traffic safety. These four officers successfully resolved three (3) formal traffic complaints, as well as 43 informal complaints. Additionally, the traffic officers investigated and resolved all departmentally received school bus complaints. Furthermore, traffic officers maintained presence and enforced five designated "maintenance zones" throughout the year. These included: Muirfield Drive, Rings Road, Emerald Parkway east of Riverside Drive, the Bridge Park Corridor, and Frantz Road.



The CIU Investigators engaged in proactive investigations using a combination of criminal intelligence, human and technical surveillance, undercover operations and standard investigative techniques. These investigations significantly enhanced these department's ability to accomplish its goals of resolving critical incidents and patterns of criminal activity affecting the city. These patterns of crime included robbery, vehicle theft, theft from vehicle, burglary, and both drug possession and trafficking. Investigators also had the opportunity to assist in a mutual aid capacity with surveillance operations, controlled purchases, and search warrant execution throughout the year in partnership with numerous area agencies (e.g., Columbus PD, Hilliard PD, Delaware County Drug Task Force).

In 2018, the Support Services Bureau was successful in achieving its objectives in contributing to the overall effort in addressing the goals of the agency. The Community Education Unit saw tremendous growth in providing various community resources including the continued addition of Officer Collier to the Public information function. The feedback from the community on both fronts has been extremely positive. The Detective Bureau continues to be successful although the majority of the detectives have less than five years in the unit. The Community Impact Unit continues to proactively address crime concerns successfully and foster several partnerships with other agencies in Central Ohio.

# Department Profile



## Operations Bureau

The Operations Bureau was led in 2018 by Bureau Commander Steve Farmer, and consists of the Patrol Section, with support from the Department's Staff Assistant/Court Liaison, the Field Training Officer Program and our Community Service Officer Program.

### Patrol Section

The Patrol Section is staffed with three (3) sergeants who command the three patrol shifts. Each sergeant is assisted by two (2) corporals. Current staffing (including supervisors) in the Patrol Section is 47; this included officers in training. Patrol shifts operate as follows:

First Shift: 7 am to 3 pm ▪ Second Shift: 3 pm to 11 pm ▪ Third Shift: 11 pm to 7 am

The Patrol Section is responsible for 24/7 uniformed service to the community. Minimum staffing standards for the section are determined based on workload and vary from five officers to eight. Officers assigned to Patrol operate in either one of the five identified Patrol Districts, or as a general response unit.

In 2018 the Patrol Section was responsible for the following activity:

Calls for Service: 46,325 (includes some officer initiated activity such as traffic stops)

Offense Reports: 1,225      Traffic Citations: 2,975      Traffic Crashes: 892

### Field Training Officers

The Field Training Officer Program currently consists of officers chosen by a selection process that have consistently demonstrated a professional and working knowledge of the law and agency procedures. The objective of the program is to produce highly trained positively motivated employees and provide equal and standardized training to all newly hired members. In the past year, these officers have trained five new employee's and have committed countless hours to developing them into well trained officers.

### Community Service Officers

In 2018 the Community Service Officer (CSO) Program entered its sixth year serving the City of Dublin as a team of skilled volunteers. The mission of the CSO Program continues to be focused on serving as an example of community partnership by deploying a volunteer force that enhances the department's ability to achieve its goals. The Unit began the year with 13 members and ended with 14. In April, William Ho resigned just short of his one-year service mark. William accepted a new job that prohibited him from volunteering with the Police Department. In May, City Council recognized the 5-year anniversary mark for the remaining six initial members of the unit. July brought the addition of two new CSOs, Shreekanth Chutkey and Jane Hora. The following information summarizes the unit's efforts to assist the Dublin Division of Police in achieving unit and divisional goals.

#### Throughout 2018, CSOs supported the following programs and events:

- Staffed Police Applicant Recruiting Events and Tests
- Home Owners' Association Meetings
- Ice Cream with an Officer; Johnson's Ice Cream
- Assisted with Citizen Police Academy Sessions
- Motorcycle Training; set up and tear down
- Distributed "Rx Drop Box" posters
- Staffed Take Back Tuesday events and National Pill Take Back Days

#### Volunteer Service Hours

Patrol Duties and Special Events: 1,971

#### Patrol Activities

Vacation House Checks: 1,829  
Business & Park Checks: 1,015  
Crime Prevention Notices: 1703  
Vehicle Lock-Outs: 36

#### Special Events Supported

- State of the City
- St. Patrick's Day Parade: Safety Marshals
- Police Day Memorial Services
- Memorial Day Parade Road Closures
- Forefest!
- Independence Day Parade: Safety Marshals
- Independence Day Celebration and Fireworks
- DCRC Safety City
- Dublin Irish Festival & 5K: 155 volunteer hours

- Ident-A-Kid Tents: over 1,200 wristbands issued
- Halloween Spooktacular
- Beggars Night
- Christmas Tree Lighting



EVERYTHING GROWS HERE.

# Department Profile



## Technical Services Bureau

The Technical Services Bureau consists of Communications, Records, and the Department's Accreditation function. The Bureau is led by Director Jay Somerville. In 2018 the Communications Section completed its fifth full year operating as a consolidated communications center. The center, designated now as the Northwest Regional Emergency Communications Center (NRECC), provides 24-7 emergency dispatching services to the following entities:

- Dublin Police
- Hilliard Police
- Upper Arlington Police
- Washington Township Fire
- Norwich Township Fire
- City of Dublin Public Services

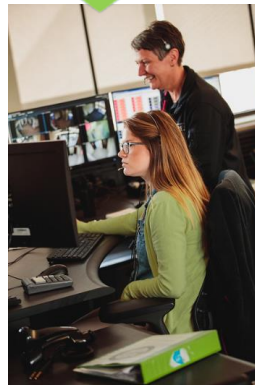
# NRECC 911

**NORTHWEST REGIONAL EMERGENCY COMMUNICATIONS CENTER**

City of Dublin | Washington Township | City of Hilliard  
Norwich Township | City of Upper Arlington



NRECC staff participated in over 21 Community Education Talks



NRECC is managed by the Technical Services Division of the Dublin Police Department. Our consolidated center is staffed by 26 communications technicians, 4 communications supervisors, 1 operations manager and 1 bureau director. An executive committee of the participating agencies provides policy and management direction while a police policy board and a fire/EMS policy board provide procedural input for day to day operations. In 2018, the Communications Technicians received over 140,000 incoming telephone calls; 44,051 of those were 911 calls.

2018 Operating Budget	Communications
<b>Personal Services</b>	
Salaries/Wages	2,046,710.00
Overtime Wages	125,000.00
Employee Benefits	921,540.00
Uniforms & Clothing	12,000.00
Conferences/Mileage	25,500.00
<b>Other Expenses</b>	
Communications	2,500.00
Maintenance of Equipment	99,000.00
Memberships/Subscriptions	3,800.00
Office Supplies	4,000.00
Operating Supplies	1,000.00
<b>Capital Outlay</b>	
Equipment & Furniture	3,500.00
<b>Totals</b>	<b>3,244,550.00</b>



Accreditation Manager Lynn Odenthal administers the agency's accreditation functions for both police and communications by maintaining all accreditation files and helping to coordinate all the reviews, analysis, reports and training function necessary to meet all of the industry standards set by the Commission for the Accreditation of Law Enforcement Agencies (CALEA). She also supervises five employees in the Department's Records Section, Property Function and coordinates Training for the Department.

The department's Records Section maintains all police records in addition to providing clerical support for staff and reception duties. The Records Section is staffed by four employees; three employees handle all paperwork, records requests, special duty, training requests and citizen contacts via telephone and in person on a daily basis for the Department. The fourth position is currently vacant.

The Property Function, one employee, is responsible for intake, processing, storage, tracking and disposal of evidence and other property taken into the Department. Additionally, this employee coordinates disposal of the prescription drug drop box located in the lobby of the Justice Center as well as assisting with drug take back days coordinated in conjunction with SWACO.



**DID YOU KNOW ?**

After more than two years of hard work, residents of the City of Dublin that reside in Franklin County and Delaware County can now send text messages to 911 communication technicians. If you are in a situation where it is too dangerous to call, text 'Help' to 911. A communication tech will reply asking what the emergency is. You can continue contact through text until the situation is safe to call.

"Calling is better than texting because emergency dispatchers can get more immediate answers to questions from callers, listen for distress in voices and even listen for background information that could assist police in a potentially life-threatening emergency," said Jay Somerville, Bureau Director of Technical Services for the Dublin Police Department.

Text-to-911 works on cell phones, tablets and other devices with the capability of sending texts. Though the initial Text-to-911 rollout will not include the ability to send pictures and videos, partners throughout Franklin County



EVERYTHING GROWS HERE.

# Special Recognition

## Honored for their 2018 Accomplishments



John League  
Volunteer of the Year



Detective Andrea Shull  
Sworn Employee of the Year



Barbi Conaway  
Civilian Employee of the Year

**Special Recognition:** Officers Todd Evans, Phillip Hetzel, Gwen Whittaker – CPD Special Commendation (Apprehension Robbery Suspect); Officer Nathan Hysell – MADD Award of Excellence; Sgt. Renae Rice – Light Central Ohio Blue Officer of the Year

**Exceptional Attendance Award:** Lieutenants Nick Tabernik, Greg Lattanzi, Sergeant Thomas Gallagher, Officers Lore Griffith, Justin Chappellear, Eric Cochrun, Zachary Ford, David Gatterdam, Phillip Hetzel, Devin Howard, Nathan Hysell, Bryan McClain, Jake Stoll, Investigator Joel Hall, Communications Supervisor Stephanie Skipworth, Communications Technicians Jennifer Cain, Anna Casey, Barbi Conaway, Benjamin Karns, Caitlynn Seymour

**Military Deployment Award** – Officer Zachary Ford

**Service Awards:** **5 Years** – Corporals Alex Carlson, Jace Dalgord, Officers Scott Nicholson, Zachary Ford, Deron Steinke, Matthew Williams, Communications Technicians Brett Goldestin, Gloria Rose, Caitlynn Seymour, Records Technician Cassandra Brake; **10 Years** – Detective Jacob Williams, Communications Technician Jeremy Bantz; **15 Years** – Officers Michael Laws, Bryan McClain, Charles Sterling

**Longevity Awards:** **20 Years** – Sergeant Renae Rice, Officer Jacob Stoll, Detective Erik Gilleland, Operations Manager Nancy Nicodemus; **25 Years** – Law Enforcement Planner Tom Hirschy; **30 Years** – Corporal Michael McCaskey, Officer Todd Evans, Administrative Support Rebecca Metcalf

**Certificate of Merit:** Officers Ryan Mann, Matthew Rahde, Andrew Clark, Jacob Stoll, Daniel Craft, Communications Technicians Megan Warren, Caitlynn Seymour

**Life Saving Awards:** Successful Administration of NarCan - Officer Scott Nicholson, Officer Devin Howard, Corporal Alex Carlson, Officer Quaid Traves, Officer Michael Laws, Officer Steve Borton, Officer Nickolas Bottoms

**Chief's Award of Excellence:** Sergeant Thomas Gallagher; LEP Tom Hirschy; Detective Andrea Shull; Officer David Gatterdam

**Award of Merit:** Sergeants Greg Lattanzi, Nick Tabernik, Corporal Alex Carlson, Investigators Kyle Groves, Dave Jaeger, Officers Devin Howard, Nathan Hysell, Nickolas Bottoms, Justin Chappellear, Joseph Popson; Officers Scott Brown, Andrew Clark, Eric Cochrun, Eric Boulware, Devin Howard, Matthew Rahde, Deron Steinke, Matthew Williams

**Award of Achievement:** Corporals Paul Ricca, Jace Dalgord, Officers Phillip Hetzel, Bryan McClain, Jacob Stoll, Nathan Hysell, Deron Steinke; Communications Technicians Barbi Conaway, Jason Hughes, Jessica Johnson, Megan Warren

**Leadership Award:** Sergeant Tim Hosterman and Communications Supervisor Lauren Yankanin



# Personnel Highlights & Staffing

## New Additions

Larry Gatton, Police Officer – 1/4/2018  
 Matthew Jarvi, Communications Technician – 1/30/2018  
 David Aronovic, Police Officer – 6/14/2018  
 Ian Kovacs, Police Officer – 6/14/2018  
 Lennie Hunt, Communications Technician – 7/10/2018

## Selections & Promotions

Matt Williams, Motor Officer – Selected 6/14/2018 ??  
 Devin Howard, Motor Officer – Selected 11/20/2018 ??  
 Alex Carlson, Promoted to Corporal - 3/2/2018  
 Tom Gallagher, Promoted to Sergeant 3/2/2018  
 Jessica Posey, Promoted to Communications Supervisor 9/26/2018

## Retirements & Resignations

Greg Potts, Sergeant – Retired 3/1/2018  
 Tim Jones, Police Officer – Retired 9/4/2018  
 Carolyn Fergus, Communications Supervisor – Retired 9/28/2018  
 Paul Richmond, Communications Technician – Retired 9/28/2018  
 Mike Pineault, Communications Technician – Retired 11/9/2018

### Staffing Levels:

### Authorized/Actual

Chief of Police	1/1
Police Lieutenant	2/2
Civilian Bureau Commander	1/1
Police Sergeant	6/6
Police Corporal	6/6
Police Officer (57)**	59/57
Law Enforcement Planner	1/1
Accreditation Manager	1/1
Administrative Support III	1/1
Records Technician I	1/0*
Records Technician II	4/4
Police Property Technician	1/1
Communications Technician	26/22*
Communications Supervisor	4/3*
Communications Manager	1/1
Totals	**115 (113)/108*

\*below authorized staffing level

\*\*authorized by council to hire two over authorized in anticipation of pending retirements



click to view



Pictured left to right:  
 Chief Heinz von Eckartsberg and Sergeant Greg Potts  
 Below: Officer Tim Jones



Pictured left to right:  
 Chief Heinz von Eckartsberg  
 and CT Mike Pineault



Pictured left to right:  
 Director Jay Somerville, CT Paul Richmond,  
 CS Carolyn Fergus and Manager Nancy Nicodemus

Investigations, Complaints and Grievances	Sworn Personnel	Civilian Personnel	<a href="#">Findings</a> (click for more details)
Internal Investigations	0	0	N/A
Formal Complaints	3	1	1) Improper Conduct/Oral Reprimand 2) Proper Conduct 3) Proper Conduct 4) Improper Conduct/Counseling
Informal Complaints	1	0	1) Improper Conduct/Counseling
Grievances	0	0	N/A
Use of Force Incidents	9	0	All use of force incidents classified as reasonable and consistent with policy.
Use of Force Reports	14	0	All use of force reports classified as reasonable and consistent with policy.

# Agency Activity 2018

## Calls for Service

Total Calls for Service = 46,325

Total Citizen Initiated Calls = 18,378

911 Calls Received = 44,177

Average Response Time: 6 minutes

Average Total Time to Handle Calls: 40 minutes



## Other Reported Activity

Number of Offense Reports = 1,225

Total Offenses Reported = 1,485

Number of Citations Issued = 2,975

Total Citation Charges = 3,697

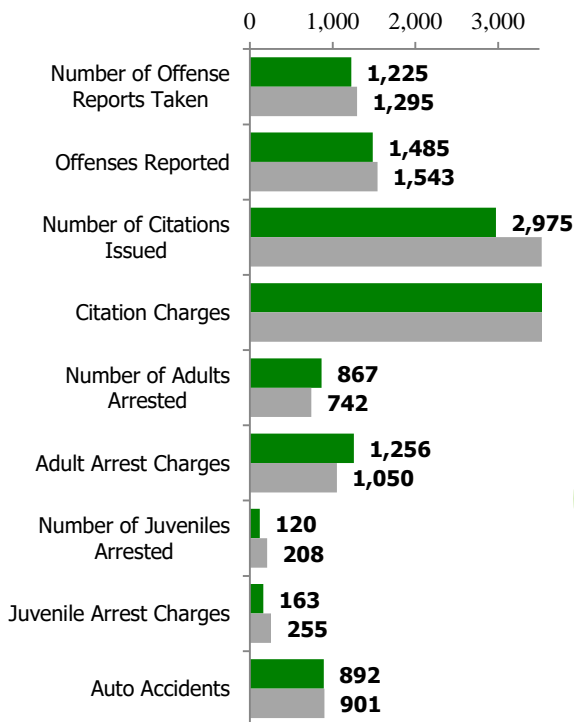
Number of Adults Arrested = 867

Adult Arrest Charges = 1,256

Number of Juveniles Arrested = 120

Juvenile Arrest Charges = 163

Total Accidents Reported = 892

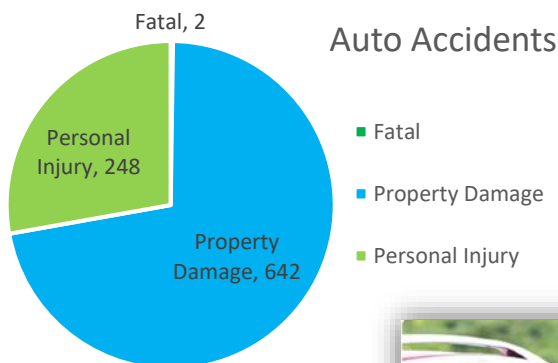
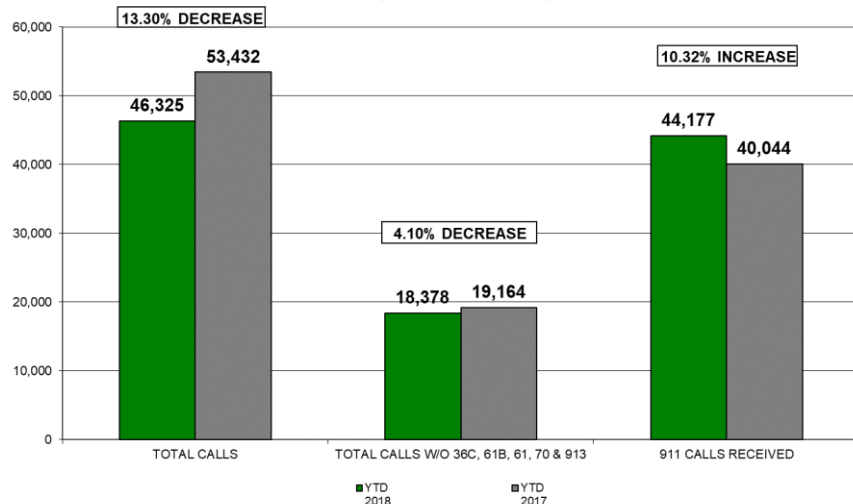


January - December  
2018 vs 2017

■ Jan-Dec 2018 Total  
■ Jan-Dec 2017 Total

## CALLS FOR SERVICE

JANUARY 1, 2018 - DECEMBER 31, 2018



## Auto Accidents

- Fatal
- Property Damage
- Personal Injury



click to view  
additional information



Prescription medication abuse is a problem in communities across the country. Providing safe drug disposal options helps remove these risks. The City of Dublin is committed to making our community a safe place by offering several Drug Take-Back Days in 2019. This event provides community members with a safe way to rid their homes of expired, unused and unwanted prescription drugs.

This service will take all of the following: Pills • Patches • Medication samples • Pet medication

We **will not** accept: Liquids • Inhalers • Any type of needle, syringe etc.

In addition to various take back events, there is a 24/7 prescription pill drop box located inside the Dublin Justice Center for discrete and convenient disposal. You can learn more about the City of Dublin's Prescription Drug Take-Back Program and other services at

<https://dublinohiousa.gov/dublin-police/drug-take-back-day>

# Agency Quarterly Activity 2018

October - December

## Calls for Service

Total Calls for Service = 11,032

Total Citizen Initiated Calls = 4,204

911 Calls Received = 10,596

Average Response Time: 6 minutes

Average Total Time to Handle Calls: 41 minutes



## Other Reported Activity

Number of Offense Reports = 287

Total Offenses Reported = 335

Number of Citations Issued = 730

Total Citations = 923

Number of Adults Arrested = 212

Adult Arrest Charges = 299

Number of Juveniles Arrested = 13

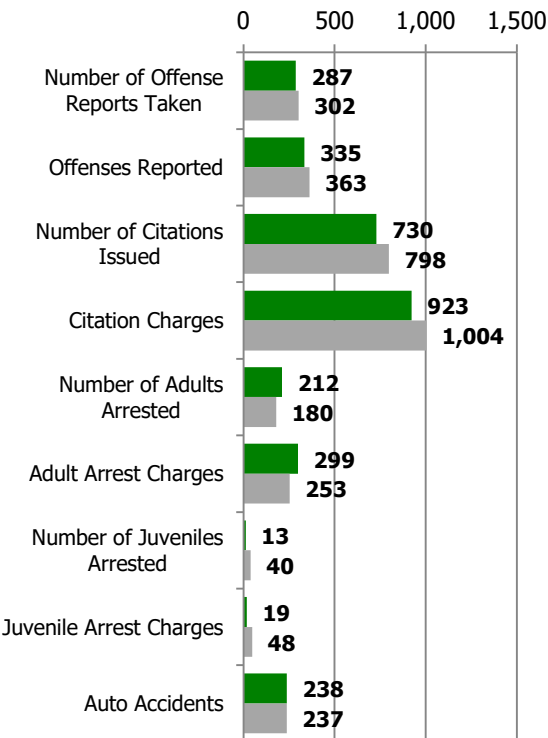
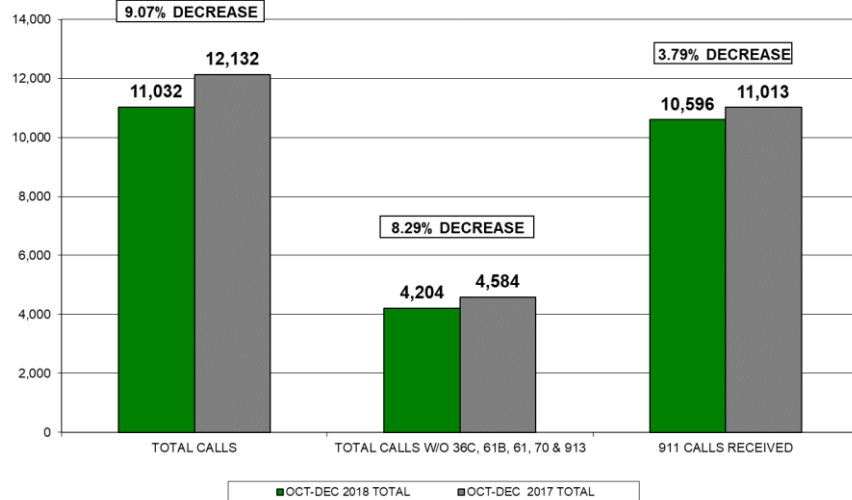
Juvenile Arrest Charges = 19

Total Accidents Reported = 238



click to view  
additional information

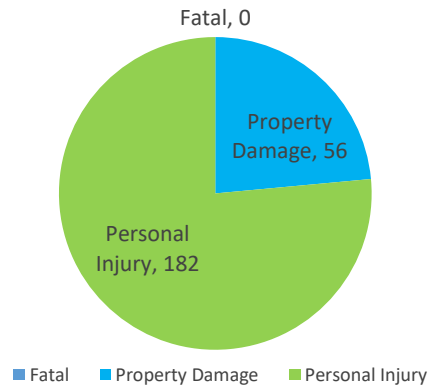
## CALLS FOR SERVICE OCTOBER 1, 2018 - DECEMBER 31, 2018



■ Oct-Dec 2018 Total  
■ Oct-Dec 2017 Total

2018 vs 2017

## Auto Accidents



## Cruiser Conversations

Check out cruiser conversations featuring Officer Charles Collier and Public Information Officer Josh Poland providing important (and entertaining) safety information and tips. Follow the link provided below to learn about safely navigating roundabouts, motorcycle safety and driving on ice and snow just to name a few!

<http://dublinohiousa.gov/?s=cruiser+conversations>

